

WENDY D. WALSH, Ed.D.

Dr. Wendy D. Walsh has been serving as the Chief Learning Officer, Air Education and Training Command at Joint Base San Antonio-Randolph, Texas since 2021. In this role, she is responsible for providing leadership support and technical direction to optimize force development outcomes. Dr. Walsh enables a culture of learning. She is building a total force learning ecosystem to develop, share and refresh accessible, meaningful learning opportunities for mission impact. Dr. Walsh is currently leading AETC in implementing learning engineering principles to advance human-centered, interdisciplinary, and competency-based learning across the force.

Dr. Walsh graduated from Sonoma State University in 1999 with a bachelor's degree in political science and master of public administration (MPA) in 2003. She successfully completed the information science doctoral course work and competed a certification in systems engineering at the Naval Postgraduate School. She earned her doctorate in Education Leadership from Frostburg State University in 2021. Her dissertation developed a unique sense-making model to understand and facilitate successful implementation in complex adaptive systems. As a result, she was invited to share her work at the Santa Fe Institute Collective Intelligence Symposium in 2023.



A career public servant, she has worked in both state and federal agencies for the last 30 years. Dr. Walsh has an impressive track record collaborating with governments, academia, industry, and communities to develop research, grow education, apply innovation, and expand possibilities to create culturally relevant and effective learning experiences responsive to organizational needs.

EDUCATION

1996 Coaches Training Institute, San Rafael, Calif.

1999 Bachelor of Art, Political Science, Sonoma State University, Calif.

2003 Master of Science, Public Administration, Sonoma State University, Calif.

2005 Congressional Training for Homeland Security, Georgetown University, Washington D.C.

2011 Master Exercise Practitioner (MEP) program graduate, Department of Homeland Security, Emmitsburg, Md.

2014 Graduate Certificate, Systems Engineering & Information Science PhD coursework - Naval Postgraduate School, Monterey, Calif.

2015 Design, Partnership, Management & Innovation Certificate, Monterey Institute of International Studies, Monterey, Calif. 2021 Doctorate, Education Leadership, Frostburg State University, Frostburg, Md.

CAREER CHRONOLOGY

1. 1992-2004 - Assistant to the Executive Director, Unit Supervisor, Placement Coordinator, Trainer, Phoenix Program Coach for the State of California, Department of Developmental Services, Sonoma Developmental Center, Sonoma, Calif.





- BIOGRAPHY
- 2. 2004-2006 Region 09 Citizen Corps Program Manager, Department of Homeland Securuty/Federal Emergency Management Agency, Oakland, Calif.
- 3. 2006-2015 Homeland Defense & Security Coordinator (Research & Education), Naval Postgraduate School, Monterey, Calif.
- 4. 2015-2021 Acting Chief Learning Officer, Talent Transformation Director, Higher Education Program Manager- DHS/Federal Emergency Management Agency (FEMA,) Washington DC
- 5. 2018- Current Adjunct Professor- Mount St. Mary's Entrepreneurship Program taught Design Thinking (2018-2020) and Frostburg State University in Doctorate of Education Program (current)
- 6. 20021 Present Chief Learning Officer, Headquarters, Air Education and Training Command, Joint-Base San Antonio-Randolph, Texas

MAJOR AWARDS AND DECORATIONS

FEMA Mission Support Administrator's Award for Business Excellence in 2021 FEMA Administrator's Award 2019

Leadership in Cybersecurity Education Award, California Department of Technology – Information Security Office Letter of appreciation from DHS/USCG Director Scott Genovese, Maritime Operational Threat Response 2019. Letter of appreciation from California Emergency Management Agency, Secretary Matt Bettenhausen 2011

Letter of appreciation from Department of Defense, Deputy Asst. Secretary Teresa Whelan, 2009 Letter of appreciation for service to improve Citizen Preparedness, Arizona Governor Janet Napolitano, 2005

Letter of appreciation for efforts to improve Citizen Preparedness in California, California First Lady Maria Shriver, 2005